

Perseverance Annual Report 2016



LAWNDALE CHRISTIAN
HEALTH CENTER

Loving God. Loving People.

CEO Letter

Dear Friends of LCHC,

“May your choices reflect your hopes, not your fears.” With these words Nelson Mandela lends wisdom into our world. Renowned reconciliation Pastor Tom Skinner often advised our founding Pastor, Wayne Gordon, with the simple words, “Continue to continue.” Their guidance for us is to persevere with hope.

Of course, it is not hard to lose hope. Fear within our local community stimulates violence and anger. Fear of terrorism and trade within our country stimulates calls to exclude those we fear. Fear is a headline maker. Fear is not often thought of as medical diagnosis, but it is an illness that pervades our society. We are better and healthier when we replace fear with hope.

LCHC’s mission is to show and share the love of Jesus. It is a mission of hope. It is a mission that points to a healthier place. Our job is to enable a spirit of hope within our 60,000 patients. By doing so, we’ll help people live healthier lives - physically, emotionally, and spiritually. Our job as a Community Health Center is to improve the health of our community. It is a mission that begins in an exam room but hopefully impacts the entire community.

Perseverance shows up in a variety of ways. In this report you will read stories about our patients and our staff members who have committed their lives to making life better for themselves and for our community. You’ll read that LCHC provided over 570,000 visits of service for our community members, many with very modest incomes and 30% still without health insurance. You’ll read that our finances are still well-disciplined. We are thankful to our staff members, funders, donors, and patients who make our strong financial position possible.

The year behind was a good one, but be assured that we look forward to the coming year with new ideas and new plans for deepening our impact. Our Board of Directors and staff members remain firmly committed to the Chicago West Side communities we serve. We intend to persevere. Our choices will reflect our hopes.

Thank you for your support,



Board of Directors

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Our Locations

Lawndale Christian Health Center operates 6 full-time health clinics across the West Side of Chicago. Each medical home location helps meet the need for primary healthcare in underserved neighborhoods. LCHC's expanding network of locations now includes part-time medical care offered at 10 homeless shelters to reduce barriers to the most vulnerable populations. Comprehensive services include medical, dental, and eye care for 60,000 low-income residents of Lawndale and the neighboring communities.

LCHC at Franciscan Outreach

LCHC at Hand-n-Hand

LCHC at Habilitative Systems

LCHC at Breaking Bread

LCHC at Primo

LCHC at Walls Memorial

LCHC at Breakthrough Women's Center

LCHC at Breakthrough Men's Shelter

LCHC at Bobby E. Wright

LCHC at San Jose Obrero Mission

Main Clinic
3860 W. Ogden Avenue
Chicago, IL 60623

Health & Fitness
3750 Ogden Avenue
Chicago, IL 60623

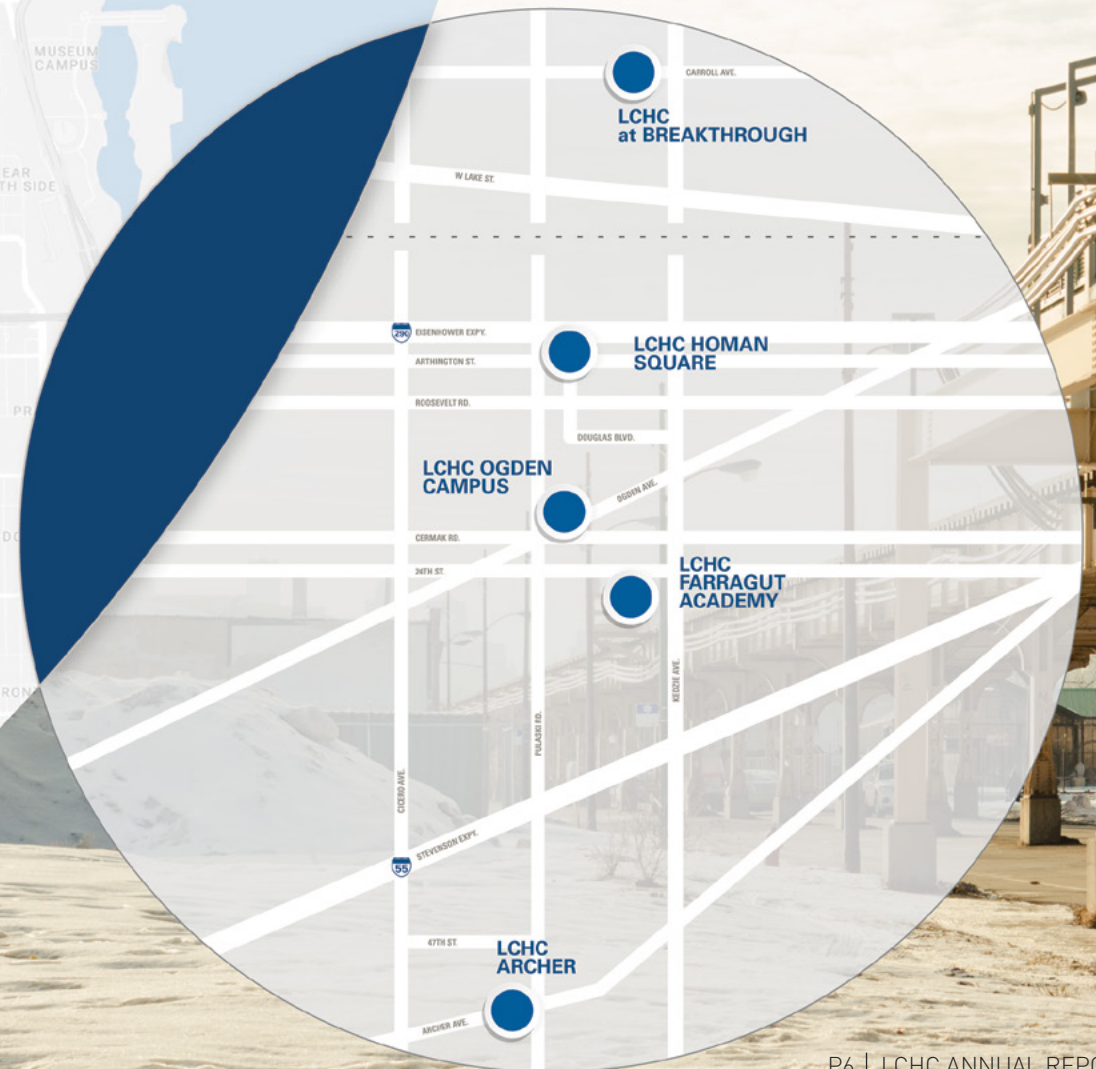
Breakthrough
3219 W Carroll Avenue
Chicago, IL 60624

Archer
5122 S. Archer Avenue
Chicago, IL 60632

Farragut
3256 W. 24th Street
Chicago, IL 60623

Homan Square
3517 W. Arthington Street
Chicago, IL 60624

.....
SHELTERS ●
CLINIC SITES ●
.....



A New Beginning



Fena knows what it means to overcome hardship. Like many others during the recent economic recession, Fena lost her job and her home in San Antonio, Texas. For the next 5 years, Fena navigated the challenging life of homelessness. Tears well up as she recalls a painful experience last year when she cut her leg. Without insurance, a visit to a local health center resulted in only pain medication being administered. Without housing, her wound was constantly exposed to the elements. Within a few days, Fena had become feverish, delirious, and unable to move. A friend helped her get to the hospital where she found out the cut had become so infected she nearly lost her leg. After a few weeks in the hospital and recovery, Fena was discharged – and back on the streets.

Fena needed help, and moved to Chicago to be near her three children. But her children had challenges and children of their own, and Fena found herself homeless again. She was feeling ill, but very wary of the healthcare system after her earlier experiences. “Thankfully, my son and grand-daughter are patients of LCHC, and convinced me to give the clinic a try,” she remembers. As a new patient of Stacy Atkins, one of LCHC’s primary care providers, Fena was diagnosed with severe lupus and pre-diabetes. “LCHC is a blessing all around – from the parking attendants to the pharmacists to the doctors. The pharmacy explained my medication in depth, and gave me a \$300 medicine for just a \$2 co-pay,” she shares.

Now, Fena is in a shelter program working towards having an apartment of her own. “There is so much mess out here, but when I came to LCHC I was inspired. I believe God brought me to LCHC and to Chicago to get my life together. It’s a new beginning. I’ve been through enough mud for a lifetime, and now I’m ready to shine.” Fena’s dream is to one day help and serve others the way LCHC has done for her. “My goal is to get to a situation where I can help my family and even other young ladies that may be in a similar situation. I don’t want anyone to feel like I did, like they have to go through life alone.”

1,352

Homeless Patients Served



275

HIV + Patients In Care



1,032

Babies Delivered



37%
Optometry Growth



504
Staff Members



Measuring Impact

570,634 Total Visits

- 153,555 Medical Visits
- 14,402 Dental Visits
- 7,448 Optometry Visits
- 12,347 Behavioral Health Visits
- 18,940 Nurse Visits
- 68,246 Pharmacy Visits
- 16,631 Case Management Visits
- 181,156 Fitness Center Visits
- 83,082 Café Guests Served
- 13,320 Conference Center Attendees
- 1,505 Senior Day Program Visits

Home and Hope



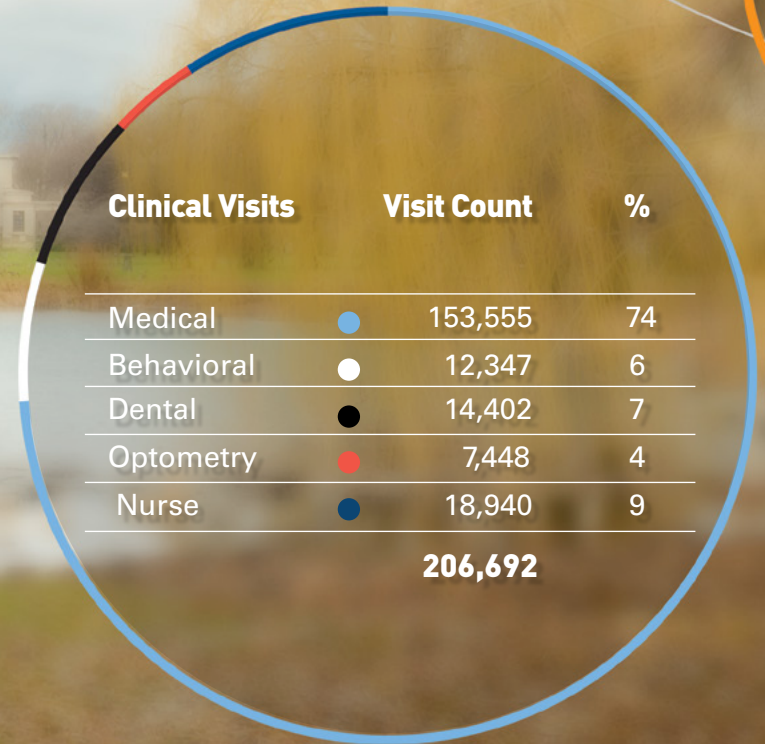
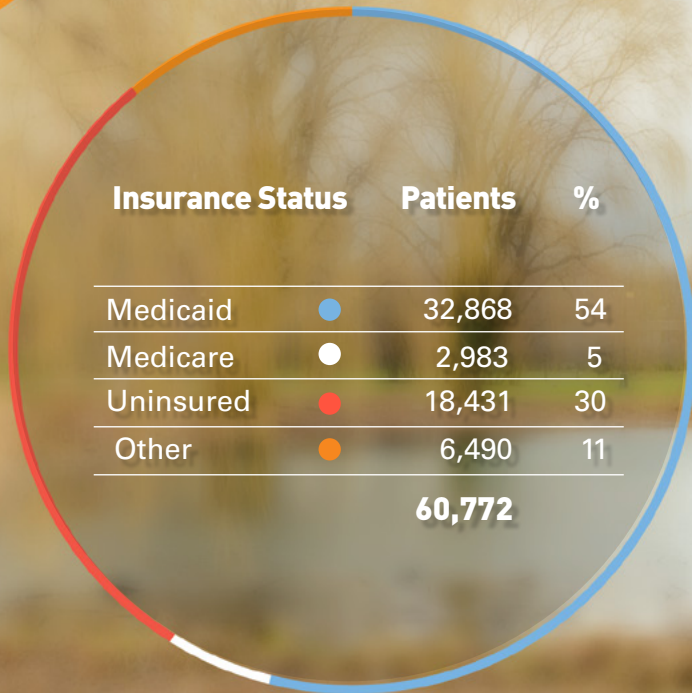
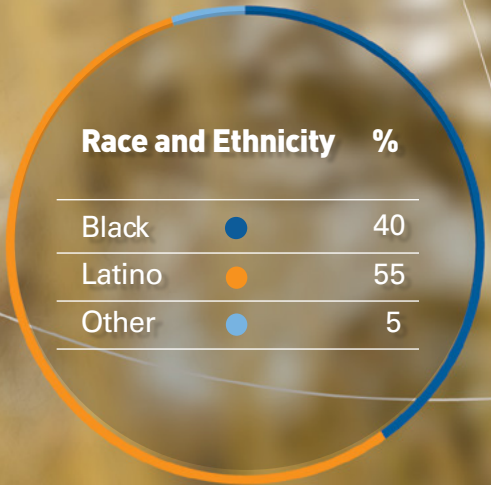
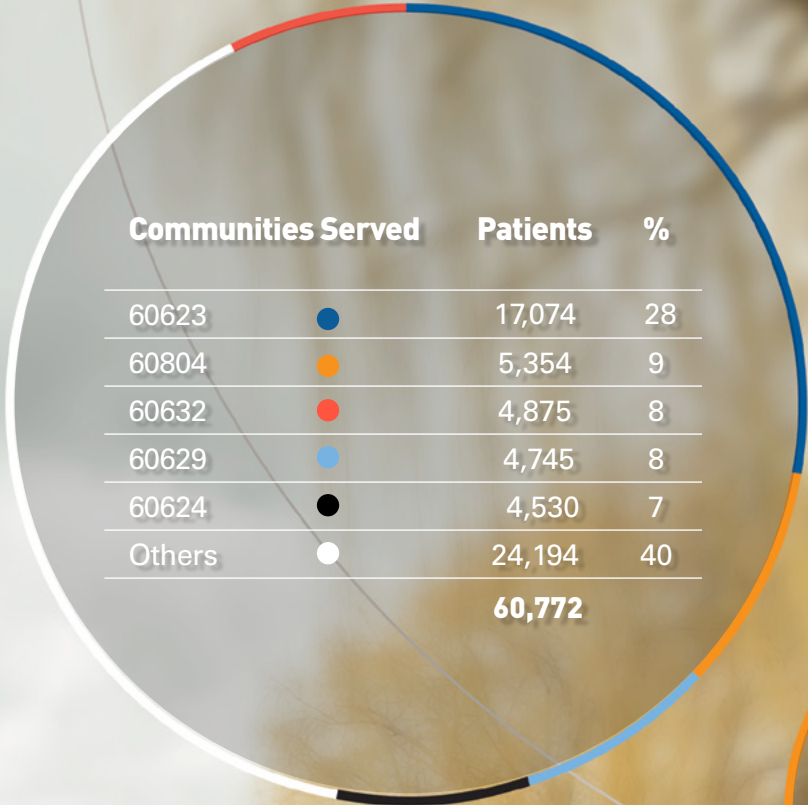
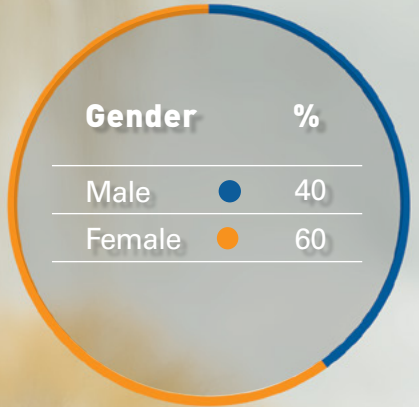
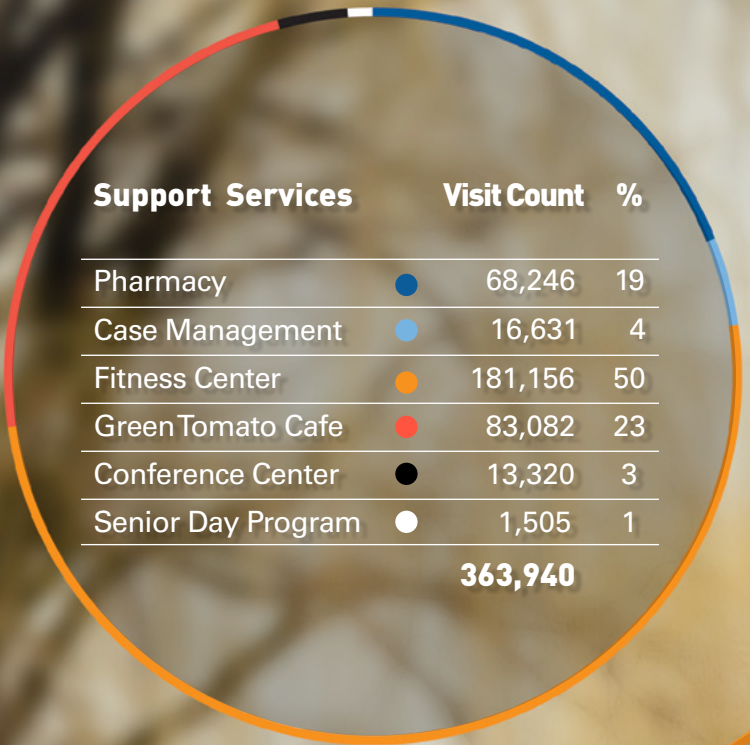
Mike and Terry Kijowski moved into the Lawndale neighborhood as newlyweds in 1990. Terry joined LCHC as a full-time nurse practitioner /midwife and Mike as a volunteer optometrist. "We really believed in the mission of LCHC, that if you're going to help people you've got to be part of the community," they share. Searching for a home in Lawndale, Terry came across a big, abandoned house that was decrepit and in disrepair but she knew it was the place for them. After they purchased the home, Mike moved in to the house to keep watch over the site during construction.

"The first years were tough. Someone broke in and stole the microwave I was using to heat water for bathing. They chiseled out the stone carving above our front door. One night, the roof started leaking right over my bed. We had two cars totaled and at least 15 windows broken. With all these hard things, I cried out to God, 'You need to take better care of your stuff!' God used that moment to remind me that all we had really was His and we needed let to let go of control," Mike remembers.

For 25 years, the couple persevered and found joy in faithful service – raising four children in what is now the most beautiful home on the block. "Living in Lawndale was a gift. Our children got to know neighbors, got to know homeless people on a first-name basis. We saw what hope looks like," Terry shares. "You don't always know the impact you are having, but God shows you what he can do."

Now, the Kijowskis are preparing for their next adventure as missionaries in Romania. They reflect on how their time at LCHC has prepared them for this next step. "We have learned obedience and hope. God instilled hearts of compassion in our whole family. We've learned how to adapt, to love people who are different from us, and to appreciate the diversity God created."

Clinical Overview



Not Your Average Teen



This past summer, while other teens were playing video games and sports, one Chicago youth was busy working to help the kids served by Lawndale Christian Health Center. Grant Goodall is a 14 year-old Eagle Scout with a passion for books and deep dedication to helping his community.

"I have always loved to read and was looking for something to do for my Eagle Scout project. I talked to the outreach person at my church, and they recommended LCHC and connected me with Dr. Kathryn Miller. She and I discussed some ideas and I decided to do a book drive and build bookcases to house the books at all of LCHC's clinics."

Grant trained 9 church leaders and recruited 52 volunteers from his troop and church to help host book drives. In three months he collected over 4,500 books and built 6 customized bookcases for each clinic. Grant's eyes light up as he shares about his motivation for such a massive project. "I just always want to see what I can do to help other people. Helping other people motivates me," he shares.

Upon completing the project, Grant installed the bookcases in each LCHC clinic. These new LCHC reading areas provide literacy access for low-income children at every visit. Families are encouraged to take a book from the collection and continue reading at home. The bookcases have been well used since day one. "It was really nice, especially as I was setting them up. Some kids immediately came and grabbed the books," Grant recalls. The support of partners like Grant allow LCHC continue to do the important work needed to provide affordable health care and resources for the Lawndale community. Thank you, Grant, and all who supported this fantastic project!

Financial Statement¹ In Thousands

Revenue	2016	2015
Net Patient Services	30,387	29,652
Contributions, Grants, Other	15,461	13,286
Total Operating Revenue	\$45,848	\$42,938
Expense		
Medical Services	33,493	28,720
Social Services	8,168	6,701
Management and General	5,351	6,298
Total Operating Expenses	\$47,012	\$41,719
Non-Operating Revenue	\$977	\$890
Revenue in Excess of Expense	(\$187)	\$2,109
Net Changes in Unrealized Gains on Investments	(32)	(79)
Contribution Revenue	-	272
LLC Investment Income	1,112	-
Increase in Net Assets	\$903	\$2,302

Balance Sheet In Thousands¹

Assets	2016	2015
Cash and Investments	34,024	31,280
Accounts Receivable	5,170	5,602
Notes Receivable ²	16,150	16,150
Other	29,597	29,853
Total Assets	\$84,940	\$82,885
Liabilities		
Current	5,101	3,920
Other	-	29
Long Term ²	23,820	23,820
Total Liabilities	\$28,921	\$27,769
Net Assets	\$56,019	\$55,116

¹ Combined Statements of LCHC and affiliate Lawndale Christian Supporting Corporation.

² New Market Tax Credit Transaction. Long Term Liability offset by Notes Receivable, with the difference reflecting equity to be realized at end of compliance period (2017).

Stronger Together

"We have been together for 45 years. You don't get that too often nowadays," Gregory and Ethel Smith share as they reflect on their lifetime together. The couple has developed a deep understanding of what it takes to be committed to one another and their community. From pediatric care for their children decades ago to receiving services through LCHC's new Senior Day Program, LCHC has been a partner in each step of their journey. It's the perseverance found in the lives of so many patients like Gregory and Ethel that inspires LCHC to continue to work to overcome the effects of poverty, discrimination and disinvestment in the communities it serves.

"I give a lot of credit to my wife. She has always been a wife, I had to become a husband," Gregory recalls. After a few difficult years of marriage, Gregory knew he needed to change. He began to build a house from the ground up, but didn't say a word to Ethel about it through the process. One day, they wandered by the house and Gregory casually asked Ethel if she would like to look around. It wasn't until they had fully explored the house together that he revealed that it was already hers.

The couple has lived in that very house in North Lawndale for 23 years, raising their 3 children there. They've learned to depend on each other to get through tough times. "I lost my foot in a work accident back in 2006, so I have a prosthetic," Gregory shares. "I leaned heavily on my wife during that time. Now that she is going through some health issues, she leans on me. When you marry somebody, you have to really understand what it means. Where will you be when you get in your sixties and your body starts to change and illness kicks in? Can you carry each other? Can you hold each other up?"

Despite the challenges of their lives, Gregory and Ethel remain unwaveringly positive. "Lawndale has been good to us. Our doctors are here. Family and friends are here. We participate in the Senior Day program at LCHC and we love it. We grew up in this neighborhood. My grandmother told me this back when I was younger, and it's true: 'being on the West Side is the best place to be.'"



Our Donors

\$50,000 +

Anonymous
JB and MK Pritzker Family Foundation
Lloyd A. Fry Foundation
The Chicago Community Trust
The Crown Family
United Way of Metropolitan Chicago
VNA Foundation

\$10,000 - \$49,999

Advocate Bethany Community Health Fund
Anonymous (2)
Chapin May Foundation of Illinois
Grant Healthcare Foundation
Harry S. Black and Allon Fuller Fund,
Bank of America, N.A., Trustee
Henrietta Lange Burk Fund
Lawrence's Fisheries
Michael Reese Health Trust
Prince Charitable Trusts
The John & Kathleen Schreiber Foundation
Washington Square Health Foundation
William G. McGowan Charitable Fund, Inc.
Zu Jean Tien, In Honor of Yehtyng Chang Tien

\$1,000 - \$9,999

American Endowment Foundation
Anne Wong
Anonymous (2)
Bank of America
Blue Cross Blue Shield of Illinois
Catherine and Leonard O'Connell
Chicago Neighborhood Initiatives
Chung-Kay Koh
David Arnold
Esther Lin
Family Health Network
Harlow Foundation Inc
Humana

Illinicare
Kirkland & Ellis Foundation
Lawndale Community Church
Lisa and David Wilcoxon
Margaret and John Scott Groch
Mary and Joshua Westerholm
Nicole and Matthew Buehler
Old St. Patricks Church
Oliver Gugenheim
Phoebe Foltz and John Lenhard
Robin Steans and Leonard Gail
TD Ameritrade Clearing
Wagenmaker & Oberly
Wellcare Health Plan

\$500 - \$999

Benedicto Quintero
Breakthrough Urban Ministries
Charlotte and Wilson Higgs
Daniel Bronson
Dawn and Greg Pennington
Elizabeth and Mark Bauer
Emily and Joshua Sauerman
Esther and Dae Kwak
Hillary and Jonathan Wildt
Jaemey and William Bush
Joyce Lee Eum
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Karyn and Eric Herndon
Kathryn and Bruce Miller
Lee Price
Mary Kaszuba
Mopeloloa and Abayomi Akintorin
Patrick Soehl
Phuoc T Nguyen and Thinh V Chu
Pursue Scholars
Sandra Hoogland and James Melia
Sarah Thevatheril
Susan and Phillips Bouterse
Suzanne and John Kilner
Tiffani Boerio
Victoria and Bruce Rowell
Zachariah Gibson





\$100 - \$499

Anne and Wayne Gordon
Anonymous (6)
Brad Coffet
Bryan Hsueh
Calvary Memorial Church of Oak Park
Carol and James Ausfahl
Catherine and David Lin
Charles Hogren
Cheryl Flinn and Wayne E Christenson
Christopher Shah
Court and Sarah Burkhart
Cynthia Long
David Campbell
David Hwang
Deer Rehabilitation Services, Inc.
Eleanor Flinn
Elisabeth Jones
Ellen R. and Adam Jr. Romeiser
Erin Zell
Ernest Werle
Grace Pun
Herminia Herrera
Holly and Mary Bachilas
Jane Guelich
Janice Rossbach
Jeff Miller
Jennifer Buth
John Bowman
Jonathan Henkels
Joyce N. Patterson
Julia and Adam III Romeiser
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Kathleen and Philip Maskall
Kim and Mike Diaz
Laurie and William Clark
Leslie and Sandra Sandy
Lois Miller
Lurelle and Wayne Rowell
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Martha and Juan Carlos Zavala
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Michelle Gittler and Dr. Lee Francis

Michelle Ha
Minhee and Keith So
Nancy Anderson
S & R Girgis Family Foundation
Sally and Michael Canning
Schwab Charitable Fund
Sondra and Thomas Minnema
Stacy and Joseph Atkins
Susan and Tim Evon
Susan Gutierrez
Thomas Huggett
Timothy Chung
Traffick Free Inc
Ulich Children's Advantage
Network - UCAN
William Lodewyk
Zondra and John Swanson

\$50 - \$99

Ada Mary Gugenheim
Alyssa and John Sianghio
Ben Whitehead
Brittney May
Brooke Thurman
Carmen Vergara
Chelsea and Carl Johnson
Chris Kruse
Christine and Ralph Norman
Doris Brown
Eugenia Sanders
Gayle Mindes
Jerome Stromberg
Joanne Yi
Justin Bailey
Karla McGhee
Kathryn and Ulysess Gill
Kwang Kim
Marjorie Kelly
Mark Ellison
Michelle Lee
Nancy and Joe Trimberger
Nia Foney

\$50 - \$99 (cont.)

Nicholas John Breitnauer
Pamela A. and Steve M. Madsen
Paul Eo
Rebecca S. and Kevin Anderson
Sabrina Reed
Shelly Taylor Dixon

Up to \$50

Alex Summer
Alexander Sterczek
Alissa Shoup
Amanda Bratschie
Anny Kang
Cristina Alvarez
Cynthia Cortez
Denise Mars and Debra Sykes
Eryn Marie Gronewoller
GoodShop
Henry Lewis
Inge G. and Steven Flinn
Jackie and James Brooks
Jane Trimberger
Jason Kim
Jenny Lin
Jessica Chu
Jorge Rubalcava
Joy Helpers
Kevin Lee
Kyle Kim
Laura Rios-Cruz
Lauren Ricks
Leah Bouterse
Lupeda Brown
Madison G. Ware
Marcelina and Noe Feroso
Margery Wilcoxon
Marissa Kuok
Mary and Rev. Michael Schell

Similolu Akintorin
Stephania Quintero
Victoria Hildreth
Warren Magnuson

Government Grants and Contracts

Access Community Health Network
Chicago Department of Public Health
Heartland Health Outreach
Illinois Department of Human Services
Illinois Department of Public Health
Illinois Department of Transportation
Meier Clinics
The University of Chicago
U.S. Dept of Health and Human Services
 Bureau of Primary Care
 HIV/AIDS Bureau
 Maternal and Child-Health Bureau

Homeless Service Providers

Bobby E. Wright Community Behavioral Health Clinic
Breaking Bread at LaSalle Street Church
Breakthrough Women’s Center
Breakthrough Men’s Center
Franciscan Outreach
Habilitative Systems Inc.
Hand-n-Hand Outreach
San Jose Obrero Mission
The Primo Center for Women and Children
Walls Memorial Overnight Shelter

Healthcare Partners

Cook County Health and Hospitals System
Medical Home Network
Saint Anthony Hospital
Sinai Health Systems



OGDEN MAIN SITE

3860 W Ogden Ave
Chicago, IL 60623

HEALTH & FITNESS CENTER

3750 W Ogden Ave
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HOMAN SQUARE

3517 W Arthington Street
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FARRAGUT CAREER ACADEMY

3256 W 24th Street
Chicago, IL 60623

ARCHER AVENUE

5122 S Archer Ave
Chicago, IL 60632

BREAKTHROUGH CLINIC

3219 W Carroll Avenue
Chicago, IL 60624

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