# Motivated by Love Annual Report 2013



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# LETTER FROM THE CEO AND BOARD OF DIRECTORS

Chelsea Johnson	Jill Bradley	Caronina Grimble	Natalie Maust
Richard Juarez	Amy Coles	Jeanette Park Lee	Anthony Pegues
Joseph Atkins	Arriy Goles		
David Doig	Sylvia Del Raso	Philip Maskall, MD	Thomas Worthy



## Dear Friends of Lawndale Christian Heath Center

There is a very short and beautiful sentence in I John 4:16. It reads, "God is love." Those words are foundational for our faith. Through our common challenges, our human journey begins and ends with the hope that our creator was motivated by love. Our ministry motto is "Loving God...Loving People". As we seek to serve our patients, our staff members, and our community, we are motivated by the idea that love is at the core of what it means to be human. When we are at our best, we are motivated by love.

In this year's annual report you will read stories about wonderful people who are motivated by love. Their stories are not unusual. They are examples of what makes Lawndale Christian Health Center a wonderful place to work, to receive care, and to work on being healthy. It is always worth asking people for their story, and that is certainly true here. We hope you'll enjoy the stories in this report.

We are pleased to report on our performance. Our clinical impact grew by 7% totaling 164,800 visits of care. We now care for over 55,000 unique patients. The impact of our fitness programs grew by 68%, totaling 212,311 visits. We have over 4,000 continuous fitness members who are each working to be fit. That is great news for the health of our community. We're impacting the challenge of obesity. We continue to improve and expand our facilities, while at the same time remaining financially strong. We are committed to continuous improvements in quality and impact.

As a community health center, we are committed to responding to the voices of our patients, our co-workers, our community, the insurers who pay for care, and to the voice of Jesus. These voices will guide us in the pursuit of excellence. The many changes occurring in the health care market may impact our finances, but they will not change our mission, which was motivated by the love of a small group of neighborhood residents 29 years ago.

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Bruce Miller CEO

Chelsea Johnson Chairperson Richard Juarez Vice Chairperson

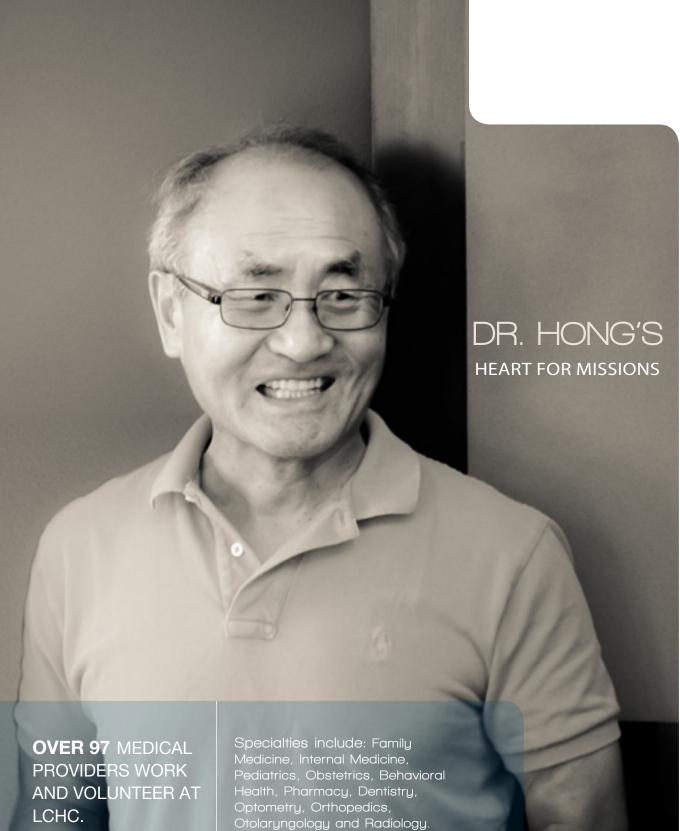
David Doig Treasurer

# ABOUT US

# **OUR MISSION**

To show and share the love of Jesus by promoting wellness and providing quality, affordable healthcare for Lawndale and the neighboring communities.

> Lawndale Christian Health Center (LCHC) is a community-based nonprofit organization that was founded in 1984 by Lawndale Community Church. We are dedicated to improving the health of Lawndale and the neighboring communities on Chicago's West Side. LCHC provides quality primary care services without regard for a patient's ability to pay and serves as a community resource for eliminating health disparities. Our values are an extension of the Christian Community Development philosophy, embodied by the words: Relocation, Reconciliation and Redistribution.





If you knew God was calling you to missions, where would you go? Some would go to another country for a short-term trip. Others would serve in a local community where there is need. And still others would pick up and move their lives around the world to use their skills where they are needed. Dr. Kuhn Hong has done all of these. He understands that God calls us to love others wherever we are, and he uses his skills as a radiologist to do this no matter where he lives.

Over the course of 16 years, Dr. Hong has traveled to 20 different countries as a short-term medical missionary. When he heard that LCHC was looking for volunteer radiologists, he figured that if he could love and serve the needy around the world, then he could certainly do it in his own backyard.

Dr. Hong volunteered at LCHC for 12 years, and recently retired after 34 years of practice. This past June, he moved to Ethiopia to serve as Director of Radiology Service at a local hospital. Two years ago, the hospital opened a Christian medical college, and Dr. Hong is also involved in teaching and mentoring some of the 50 students there.

In addition to all that he does at the hospital, Dr. Hong travels with a Mobile Clinic that takes 6 physicians to a remote village. Here they treat 800 patients with a diesel-powered portable ultrasound unit.

As busy as he is with his patients and students, Dr. Hong is also a talented and prolific artist, and has graciously donated an oil painting that will hang in our Radiology hallway. At LCHC this painting will remind us of Dr. Hong's love for the people who he faithfully served here, and remind us to pray for him and other medical missionaries as they labor on, motivated by love.

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IN FY 2013 OUR FITNES PROGRAMS GREW BY 68%. WE HAD A TOTAL OF 212,311 VISITS AND RECEIVED OVER 4,000 CONTINUOUS FITNESS MEMBERS.

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Billy Ray has worked at the Lawndale Christian Fitness Center (LCFC) as a Fitness Assistant since 2009. He loves the relationships he has built with the senior and disabled members, and is inspired by their focus, determination, and strong work ethic.

One of the ways Billy serves the seniors is by providing front door transportation for them every day. He strives to help them live longer, to gain more strength, more muscle, and more mobility. Encouraging the senior and disabled members to continue on is what Billy Ray does best. He loves to make challenging tasks more enjoyable for them.

Fellowshipping with people at LCFC is the most fulfilling reason he enjoys working at the Center. Billy works hard because he loves people and wants to see a continued change in his community. He believes that this can happen through the people at LCHC and LCFC. It is his goal to show what Lawndale has done for him and his family by showing that same love to others.

# DR. JENNY WANG WHAT GIVES ME THE MOST JOY



Sometimes we make a decision and wonder if it was the right one. And other times, we get confirmation that we did the right thing, and know it only comes from God.

Dr. Jenny Wang knows something about this. When she came on board at LCHC this past August, she also made the decision to move into the North Lawndale neighborhood. Not long after that, she happened to be at a block party on her street, and ran into a former patient that she had developed a close relationship with. It turns out that the patient's grandfather lives on Dr. Wang's street. "I didn't think that we would really keep in touch when I moved and was excited when we reconnected. These little connections keep popping up and reassure me that I am where I need to be."

Dr. Jenny Wang first heard about LCHC in medical school and thought it stood out because of the staff's heart to love God by loving His people. She is one of our newest providers. Dr. Wang is now even more motivated to continue building relationships with her patients and those around her. "It's what gives me the most joy about this job!"

As Dr. Wang describes the various rewards of her job, she also mentions some of the challenges she's faced so far and the importance of having love to spur her on.

"This would be a difficult job if I didn't have love. And that love can only come from God. I think about how different we all are, but God's love draws us together and transcends beyond race, socioeconomic status, backgrounds...it's a beautiful thing."





Bryan Barnett, a nearby resident, is only one of the many students who comes to the Green Tomato Café for more than just the food. He and others come not only to eat, but to study, relax, gather, and build community.

"For about 2 months, I was up here 5-6 days a week, studying for the EMT and CNA exams. There were lots of students studying here... it's a beautiful environment with space to spread out. There's lots of lighting and big windows. It helped me to relax and think."

The Green Tomato Café gives people a place to get together and often serves as a home away from home for students or anyone looking for a bit of community. Students like Bryan see firsthand the benefits that the Green Tomato Café has to offer North Lawndale. "Every community needs places like this..."

# GREEN TOMATO CAFÉ

A dozen blocks away and a generation ago, a young boy had few options for medical care. The daughter of that same boy now sees 2,000 children a year at LCHC.

This is Dr. Audrey Brewer, a full-time pediatrician at LCHC. When she applied to medical school, she wrote in her personal statement that her desire was "to one day give back to the community where I came from." It wasn't until after Dr. Brewer started working at LCHC that she realized this community is the one where her father grew up.

#### "I believe God sent me here for not only this reason, but for some greater than I cannot possibly understand."

Since she was a young child, Dr. Audrey Brewer's parents taught her to always find ways to love others by serving them. "I see medicine as a calling and a chance to spread love to others. It's also a way to advocate for those who may not be able to fight for themselves."

Dr. Brewer's favorite scripture is 1 Corinthians 13: 4-8, and she works to love others as God shows her in that passage. "I am challenged every day to be patient and understanding."

DR. AUDREY BREWER SOMETHING GREATER

> OUR CLINICAL IMPACT GREW BY 7% TOTALING **164,800** VISITS OF CARE. WE NOW CARE FOR OVER **55,000** UNIQUE PATIENTS.



IN FY 2013 AROUND 435 PEOPLE HAVE FORMED PART OF OUR STAFF.

# JAMES BROOKS CHIEF MINISTRY OFFICER

There is a saying – when your output exceeds your intake, your upkeep becomes your downfall. This happens to all of us, and the staff at LCHC is no exception. Our mission is to provide more than just medical care... we want to share and show the love of Jesus to our patients. But what happens when the caregiver needs a caregiver?

This is the purpose of our new Chief Ministry Officer, James Brooks. "I come alongside our LCHC providers and staff, to help them minister and serve our patients. I'm like the Chief Chaplain and I empower all our staff to be Chaplains."

Pastor Brooks encourages the staff to be Christian ambassadors and express the love of Christ to our patients. "It's about loving God and loving people."

As LCHC continues to grow, it is increasingly more important to stay focused on our mission. Pastor Brooks actively makes sure that this happens by doing daily rounds to check in with staff on their spiritual well-being. He also leads monthly team devotions and quarterly all-staff meetings to support the staff's spiritual growth.

We are grateful to have Pastor Brooks with us as he motivates us to love others.

"The staff and providers understand our mission, and that makes my job easier. We must exude the love of Christ personally and corporately by spending time with God and nurturing our relationship with Him."

# IN FY 2013, WE PROVIDED CARE FOR **1,868 PREGNANCIES**.

## EXPERIENCING LOVE AND CARE

Perla Avila has been a patient at LCHC since she was a little girl. She has experienced firsthand how the doctors at LCHC love and care for their patients, providing high-quality healthcare. So when she found out she was going to have a baby, there was no question of where she would go for prenatal care – she wanted that same level of care for her baby.

Early on in her pregnancy, however, life circumstances caused Perla to move to Southern California. She found another clinic where she could continue her prenatal visits, but was not satisfied with the care she was receiving. "The doctors seemed unorganized and did not spend much time with me. They didn't pay attention to what I would say."

Because she wanted the best care for her baby, Perla decided to move back to Chicago to finish out her pregnancy with care from her providers at LCHC. "I wanted what was best for my baby. The doctors here actually pay attention and care about their patients. They take time with me and show interest in me as a person. I feel like they are the best."

LAWNDALE CHRISTIAN HEALTH CENTER ANNUAL REPORT 2013



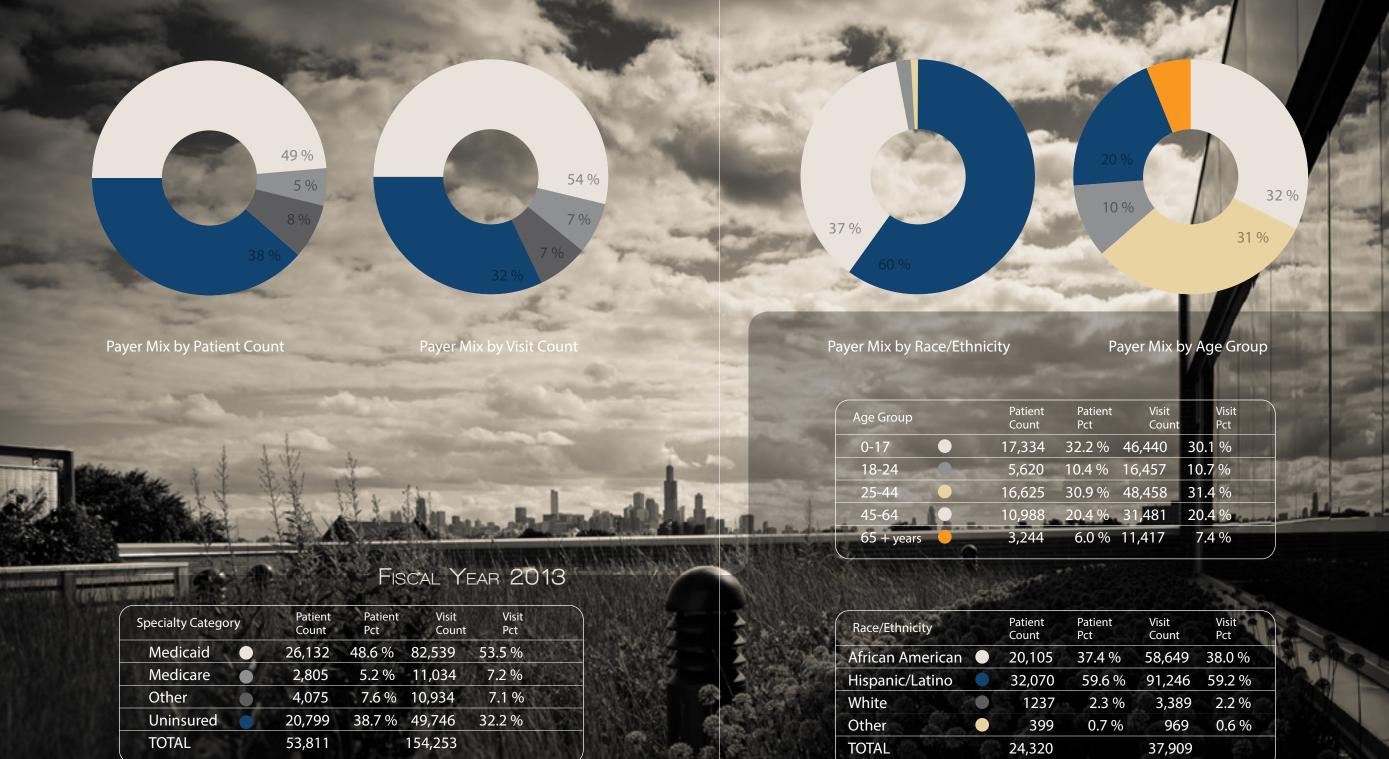
## OPERATING FINANCIAL STATEMENT IN THOUSANDS

Revenue	2013	2012
Net Patient Services	25,490	25,835
Contributions, Grants, Other	10,741	11,180
Total Operating Revenue	36,231	37,015
Expense		
Medical Services	27,062	26,313
Health Support Services	5,145	4,510
Management and general	5,362	5,346
Total Operating Expenses	37,569	36,169
Non-Operating Revenue	745	569
Revenue in excess of expense	(593)	1,415
Capital Grant Revenues (excluded from above)	426	8,969
Net changes in unrealized gains on investments	356	(45)
Increase in not accets	100	10.220
Increase in net assets	189	10,339

## BALANCE SHEET IN THOUSANDS

Assets	2013	2012
Cash and Investments	22,432	22,921
Accounts Receivable	3,265	4,285
Notes Receivable	16,150	16,150
Other	31,467	30,744
Total Assets	73,314	74,100
	22	5
Liabilities		
Current	3,953	4,929
Other	178	176
Long Term	23,820	23,820
Total Liabilities	27,951	28,926
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Net Assets	45,363	45,174

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# **OUR SUPPORTERS**



### **UNDER \$100**

Omar Abarca Mark Abron CASSANDRA ACEVEDO Lynda Adamson PEGGY ADAMSON GRACE AHN Tulin Akin THOMAS ALBERT CAROLYN ALEXANDER LARRY ALLEN Monica Almanza ALEJANDRO ALVARADO Andrea Alvarado GARVIN G. AMBROSE TIM ANDERSON DIANE ANIOLOWSKI DIEGO ARECHAR Jorge Arredondo Teresa Arredondo SIMONE ASARE ELISABETH ATKINSON Adrienne Baksh MIRNA BALLESTAS MARIA BANDA LAWANDA BANKS GABRIELLE BARBER Nysheka Barry MARY BECK AISHA BELL KATE BELL EFREN BELTRAN Frank Bergh DEIRDRE BISHOP THOMAS BOCKLE BRANDY BOLER DEON BOLER REBECCA BONCHER ANTONIO BOSCO TIMOTHY BOUMAN ERIC BOWDEN ELIZABETH BOWEN Herb Bowsher JILL BRADLEY-HARRIS Amanda and Don Bratschie Greg Bravo JOSCEY BRECHEISEN Molly Brittain Lupeda Brown OLGA BRUNIOUS Velda Brunner NICOLE BRYANT NICOLE AND MATT BUEHLER TEPHANIE BURNETT JAEMEY AND BILL BUSH RAQUEL BUTLER TALI BYRNE JUANA CAHUE RIKKISHA CANDLER SALLY CANNING JESSIE CANTU Rosa Carmona TERETHA CARTER GEORGE CASAS JENNIFER CASSELBERRY GEORGE CASTRO JOSH CAUHORN

ANGELICA CERVANTES MARIO A CERVANTEZ Martha Chaman LINCOLN CHANDLER CHRISTINE CHANG AND BRIAN LEE Krishna Chari MIKE CHEN TERESA C. CHEN KATHERINE S. CHO NICO CHRISTIANS DANIEL CHUNG KAREN AND WILLIAM CLAPP CASEY CLARDY PATRICIA CLARKE ADAM CLAUS BILL CLAUS VERTIS CLEGG AMY COLES CHRISTOPHER COMBS VALERIE CONCEPCION LISA COOK THOMASC COBBIERE JIM COWELL ERIN CROSS MARIN DAMEROW Lucia Darlach AUDREY NAOMI DARREGUET Patricia De La Rosa WANDA DECWKIEL-AVILA GINA AND WAYNE DETMER ELIZABETH AND EPIFANIO DIAZ Rita Diaz Rosemarie Dodd JEANNETTE DOGUIM ALYSSA AND CHRISTOPHER DONS CARRIE DOUMA Erin Drewitz DOUGLAS DUESING CHRISTINA DURCHHOLZ Betsy Dyk HELEN ESPINOZA RODNEY ESPIRITU Rosario Esquivel MICHAEL ESTRADA Donna Falkner OLUBADEWA A. FATUNDE BEN FAY ANDREW FERGUSON KAHLIL FERGUSON LOUIS FERGUSON Andrea Finelli Nina Finelli Dan Fleming JENNIFER FLETCHER JORGE FLORES JR Luis Flores PHOEBE FOLTZ Amanda Ford CASSANDRA FRELIX-MAY RUSTY FUNK JESSICA GALINDO TARA GALLAGHER NANCY GALVEZ ADDY GAREE ERICKA GARMON WENDY GEE TAMMIE GLASS JONATHAN GO SARAH LERNER

JON GOLDNER FIROUZEL GONZALES JUAN JOSE GONZALEZ Jelani Goodwin Angela Gordon JAMES GRAY JR JAMES GRAY III KARA AND SIRI ATMA GREELEY CARONINA GRIMBLE Lela Grimble MICHAEL GROW JOSE GUTIERREZ PEDRO GUTIERREZ Yuri Guzman Kevin Gwin JENNY HAAS Amanda Hackenmueller CHRIS HAID ANDREW HALABY TONY HALABY MARCIA HALBERT PATRICK HARDING MICHELLE HARDY LOREAN HARRIS MEGAN HENLEY ALEXIS HERMOSILLO NESTOR HERNANDEZ MITCHELL HERNANDEZ Sylvia Herrera Ashleigh Hill BOB HIRSCH TIM HOEKSTRA SHARI HOLLOWAY AND LADEREK GUYTON JOHN HORAN PATRICIA HOYOS GRACE HUANG ISAAC HUFFMAN Alicia Hurtado Epifania Ibarra HANNAH AND BEN JACOBSON ELIZABETH JARPE-RATNER POONAM JHA Monica Jimenez GRACE AND GREGORY JOHNSON KAREN R. JOHNSON SHAUN JOHNSON CHRISTIANA JONASSAINT CLIFF JONES JANAY JOYCE-WARD SALLY AND DAVID JURKOWSKI FRANCIS KEHINDE Genna Keller TRACEY KENNEY ROSEMARY KESHIRO JIN YOUNG KIM NIDA AND EDWARD KIRBY CAROLYN KIRSCHNER Shari Kittaka DIANE MARIE KLEDZIK **ROBIN KOLAR** MAX KUECKER SUNG AND GYEONG KWAK JOANNA LAETHEM Peter Lazzari FLIZABETH AND ANTHONY | FE GRACE LEE OSCAR LEIVA

JACOB LESNIEWSKI Luke Liang ALEXANDRA BOSCO LUGER Emily Lupo DAN LY David Ly Ofelia Macedo Gilbert Magana Adam Malak Tom Malia SUSAN AND RANDALL MANITTA Emily Manninen Elias Manzella DENISE MARS CLARA MARTINEZ PABLO MARTINEZ LILY MAYFIELD WILL MCCABE SHARLISS MCCOLLUM MICHELLE MCCONNELL GARY MCGREGOR ANN AND BRIAN MCLAUGHLIN CLAIRE MCWILLIAMS CHRIS MEKEEL Esmeralda Mena Alberto Mijarez NICOLE MILANO KENNETH MILES. JR. NADINE MILES Heidi and Abraham Miller Sonji Miller SUSANNE MIREK CAMILLE MOORE JEANITA MOORE TAMIKA MOORE TERESA MORALES Mariel Morelli KINDRA MORELOCK Roberta Morgan LORI MORRISON-CONTRERAS JASON MORROW JUANITA AND DENNIS MOY AMY MULLIN RUTH NAKAI TARA NANCE REBECCA NELSON EVANEE NEVILLE LOIS AND JOHN VAN NEWENHIZEN AARON SANGHA MATT NICHOLS SALLY NOLD Audra Norman CHRISTINE NORMAN SHIRLEY NORWOOD TATIANA NUNEZ Iulia Oana JARROD ODEN Erica Oh HYESUNG OH GEOVANNIE OJEDA-TORRES VIVIAN OJIKUTU AYODELE OKE PEDRO ORTIZ

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Eduardo Padilla EUNICE PARK JEANETTE PARK LEE DENISE PARKER EMILY PARKER Nellie Pearson SHAVELL PELOTE Efrain Pena TAMARA PERRY ANGELA PHILLIPS KIANA PHILLIPS PAUL PHILLIPS Antoine Piel JOSE POLANCO Jani Polk CIEYABA PORCH AMY POUBA TAMIKA POWE HOLLY PRIBBLE DAN PUCCI CLAUDIA RAMIREZ COLLEEN RAMSEY JAMES RATNER REBECCA REED LAURIE AND DONOVAN REGEHR SEAN REIMERS VERONICA REYES JENNIFER RHEE TARA RHODEN Trudie Richardson KENNY RILEY NOEL RITTER CLINT ROBERTS ANGELLA ROBINSON-LEDBETTER LEON ROCK III VENESSA RODRIGUEZ NELLIS ALEJANDRO ROSA HAZEL ROSETE JORGE RUBALCAVA JESSE RUFE PATRICIA RUSH CATALINA SADA FERNANDO SALAZAR ANDRES SALDANA CHERYL SALTER MARIA SANCHEZ Eugenia Sanders Melissa Sanko LACIE SCHULTZ MONIQUE SCOTT ANDREA SERRANO FAREEDA SHABAZZ KAROLINE SHARP KATHLEEN RACHEL SIANGHIO MARLON SIMMONS ALEECE SMITH Debra Smith JACOB SMITH KONSINLYN SMITH THOMAS SMITH JANE AND ANDREW SOFFEL

CRISTINA SOLIS RICHARD SOTO KIMBERLY STANFORD Amy Staszko GREG STASZKO ROSEMARY STASZKO Alexander Sterczek DWIGHT STICKROD JIMMIE STOREY GRACE L. SU Daniela Villa KRYSTAL AND PRESTON VISSER Hugo Viveros Lisa Wallace MARY ELEANOR WALLACE JEANNIE WANG THERESA WARFIELD EVAN WASHINGTON Liz Watts MATTHEW WERSTLER Sara White SARAH WIANT KRISTIN WIFRSMA JOANNA WIGBOLDY LISA AND DAVE WILCOXEN Jessica Wildt THERESA WILLIAMS TAWANDA WILLIS SHANNON WILSON CHRISTOPHER WOLF Kara Wolff LAURA WOLFF DRUCILLA WOODS CHRIS XU Rosalind Yang Tom Yates Міке Үен SHEILA YORK DOROTHY YOUNG REBEKAH ZIESMER David Zinger Adel e Zitzman

## \$100 - \$249

TRULY AND BRIAN GANNON ANNE AND WAYNE GORDON PEGGY AND JOHN HIRT Meilin and Richard Hsieh SHERRY HUANG Lee Phoebe Hui DeVerille A. Huston Kevin Ing SUSAN AND ROYCE JOHNSON CLAIRE AND ARTHUR KOHRMAN JACK LL SARA SEGAL AND STEVEN LOEVY CHERYL LULIAS WARREN MAGNUSON Natalie Maust SEAN MCGIVERN

DOROTHY AND DUANE MUSKA JON OLAES GRACE PUN JULIA AND ADAM ROMEISER III NANCY SCHREIBER PATRICK SOEHL NAOMI STANHAUS JOAN AND JAMES STOUGH KRISTIN SWANSON AVONNE AND WALTER THOMPSON HILLARY AND JONATHAN WILDT

#### \$250 - \$499

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\* LCHC SERVES AS A FISCAL AGENT FOR DR. JERRY UMANOS, A PEDIATRICIAN IN AFGHANISTAN

#### PHOTO CREDITS:

All photos by Bernardo Barrios except for p.4 by Amy Coles



**OGDEN MAIN SITE** 3860 W. Ogden Ave. Chicago, IL 60623

**HOMAN SQUARE** 3517 W. Arthington St. Chicago, IL 60624

FARRAGUT CAREER ARCHER AVENUE ACADEMY 3256 W. 24th St. Chicago, IL 60623

5122 S. Archer Ave. Chicago, IL 60632

**HEALTH & FITNESS** CENTER 3750 W Ogden Ave Chicago, IL 60623



PH: 872.588.3000

WWW.LAWNDALE.ORG